

Westvale  
Home Care  
Ltd.



HIGH QUALITY  
HOME CARE PROVIDER





# OUR ETHOS

Westvale's ethos is simply to provide a service that is kind, compassionate and dependable. To care as you would wish to be cared for.



Westvale Home Care are advocates  
for combating loneliness.

We offer bespoke packages of care to our customers, as well as an optional telephone service in addition to their home care visits.

The telephone calls can last up to 15 minutes and offer the opportunity for a friendly chat about their day.

In our personal bid to help combat loneliness, we offer this as a free of charge service.



## Why choose Westvale Home Care?

As a small family run business, Westvale Home Care are able to offer a personal service to the individuals in need of care and support. Each customer will have a bespoke care plan devised to best suit their needs, choices and preferences.

A dedicated member of the team will be assigned to help with any questions or concerns they may have.



We provide a bespoke service, tailored to the individual needs of our customers.

## Our Services

Our highest priority is to ensure the delivery of high quality care that promotes independence in a way that customer dignity and privacy are maintained and respect is given whilst providing care in their home.

We provide all aspects of daily living including but not limited to:



### PERSONAL CARE

May include supporting with daily routines of bathing, personal grooming and personal hygiene.



### MEDICATION

To include supporting/ administering medication and ordering & collection of medication.



### MEAL SUPPORT

Aiding hydration and nutritional needs including meal preparation, cooking and serving.



### DOMESTIC SUPPORT

Support with light domestic duties to include, dusting and vacuuming, changing bed linen and much more.



### SHOPPING SUPPORT

We can help to compile a shopping list, assist to access shops, unpack, put away and organise shopping.



### COMPANIONSHIP CALLS

Assistance with accessing the community for social reasons.

### RETURNING HOME SUPPORT

Whether you have been in hospital, respite or are new to us; Westvale Home Care are able to support helping you to get home.

# AREAS WE COVER



## The postcodes we cover are:

RH1, RH2, RH3, RH6, RH7 and RH8

Westvale Home Care is a high quality home care provider located in Horley, covering the surrounding areas in Surrey.

Get in touch today for a **FREE** assessment.

Westvale Home Care are fully registered by the Care Quality Commission.

**Westvale Home Care Ltd. 12140412**

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